

REAL NAPPY USERS SURVEY 2008

RESEARCH RESULTS

FOR

WASTE PARTNERSHIP FOR BUCKINGHAMSHIRE



DECEMBER 2008

Produced by



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BACKGROUND, OBJECTIVES & METHODOLOGY

BACKGROUND

Three years ago Buckinghamshire Real Nappy Initiative carried out a research survey to find out views regarding usage of real nappies. It was felt there was a need to carry out an updated survey to provide them with crucial feedback related to current real nappy practice. CM Research, together with their associates NEMS Market Research, was commissioned to carry out the survey.

OBJECTIVES

The main objectives are to find out:

- Whether parents are still using real nappies and if so on how many children.
- How old their children were when they started using real nappies and how often they used them.
- Whether they ever stopped using real nappies and returned to real nappies during the day and if so why this was.
- Whether they managed to use real nappies successfully at night, and if they did whether or not they experienced any problems and what type or brand they were unsuccessful with.
- When using disposable nappies whether they line them with a paper liner.
- Whether they used real nappies right up to daytime toilet training and whether their child / children are toilet trained now.
- How old their child / children were when they became toilet trained during the day.
- Whether they used real nappies right up to night-time toilet training and whether their child / children are toilet trained now.
- How old their child / children were when they became night toilet trained.
- If their child is not toilet trained whether they use disposables one instead and if so what brand they use.
- If they received a *Nappy Information Pack* from *Bucks Real Nappy Initiative* and if so whether it was useful and if it encouraged them to use real nappies.
- If they have visited the *Bucks Real Nappy Initiative* website and if so what was particularly useful and what else they would like to see included on the website.
- Whether they are able to continue using real nappies while their child / children are at a nursery / childminders. And if not if they would like that option.
- Whether their childcare provider insists that disposable nappies are used whilst the child is in their care.
- If they have any other comments regarding their experience of childcare providers and real nappies.
- What temperature they launder real nappies at and whether they line dry or tumble dry them.
- If they have any other comments relating to using real nappies or the survey.

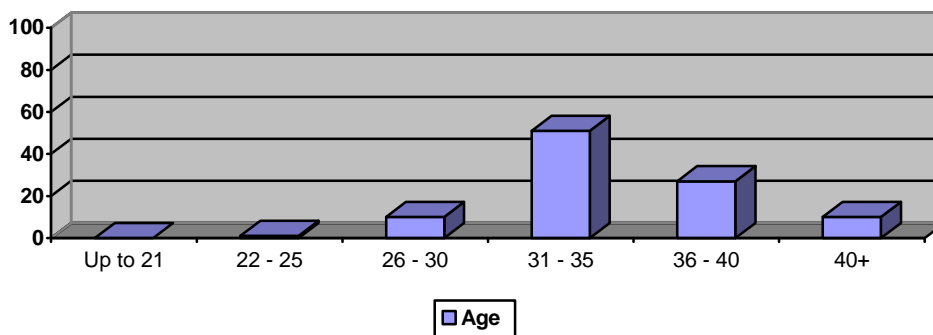
METHODOLOGY

A total of 269 telephone interviews were completed between 3rd – 15th December using the database of approximately 620 names and telephone numbers of people who had claimed back the £30 cash back during the last three years under the Buckinghamshire County Council *Real Nappy Initiative*, giving a response rate of 43%. From our experience of similar exercises conducted previously this is an excellent result. The result was certainly helped by BCC sending out a letter informing potential respondents that they were likely to be telephoned and that if they did not want to take part they should contact the Council. Only a very few did so.

MANAGEMENT SUMMARY OF THE FINDINGS

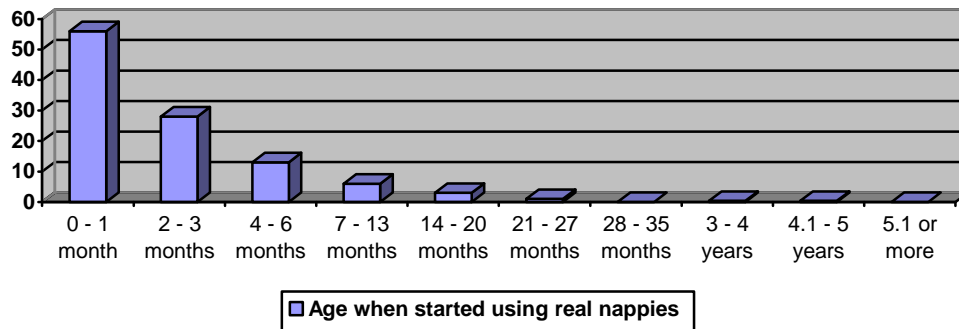
RESPONDENTS

- Almost all (98%) were female with 51% being between 31 – 35 years old and a further 27% being 36 - 40. 92% were *white British*, with 4% being *white other*. No other ethnic group even reached 1% of respondents. Just 3% had a *long-standing illness, disability or infirmity*.



USAGE OF NAPPIES

- Over three quarters (78%) *are still using nappies on their children* and this is much higher among those whose children are not toilet trained during the day (96%) or during the night (87%). (Q.1)
- Over half *currently have one child in real nappies* with just 3% having two children in them. 19% say they no longer use real nappies and have returned to using disposables all the time, with a further 16% having children who are now fully toilet trained. (Q.2)
- The *age of their child or children when they started using real nappies* varied with 65% starting using them when the child was between 0 – 1 month old; 27% did so when the child was 2 – 3 months; 14% did so when they were 4 – 6 months and a further 6% did so when they were 7 – 13 months with very few starting older than that.

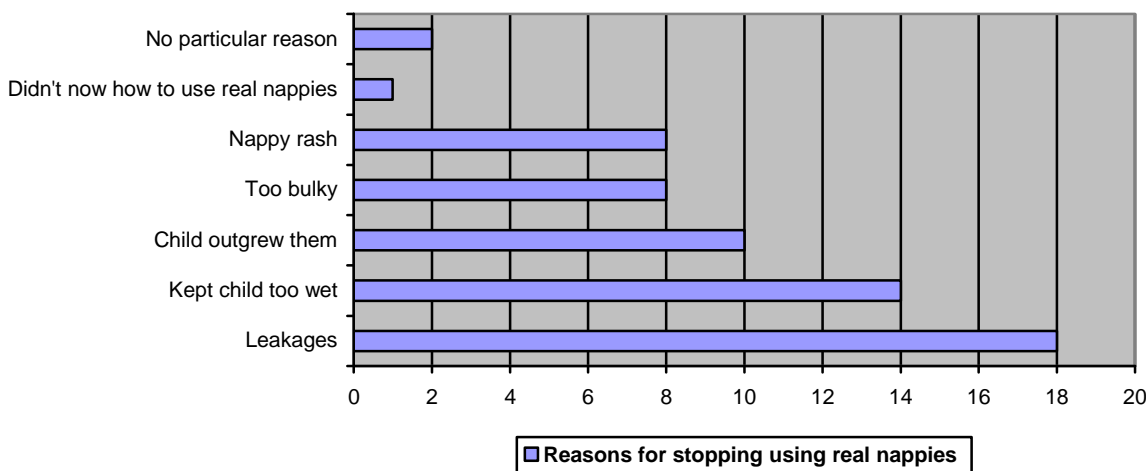


(Q.3)

- The *frequency of using real nappies* varies considerably with over half (56%) using them only during the day but using disposables at night. This is followed by 38% using them all the time both day and night. Just 7% use them when they are at home; using disposables when they go out and less than 2% use them in other ways. (Q.4)

REASONS FOR STOPPING USING REAL NAPPIES

- Many individual *reasons were given for stopping using real nappies* and the more popular ones given included ‘leakages’ coming from 18%; ‘real nappies kept the child too wet’ was given by 14%; a further 14% said ‘the child outgrew them’; 10% mentioned ‘convenience’ and 8% felt ‘real nappies were too bulky’ while another 8% said it was because of ‘nappy rash.’



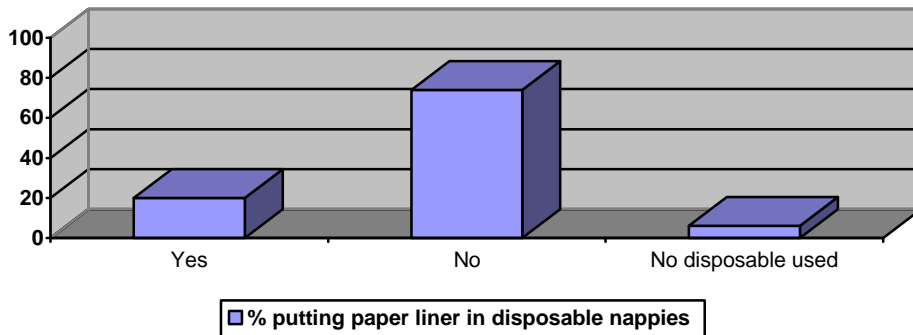
(Q.5)

USAGE OF REAL NAPPIES AT NIGHT

- Almost half (49%) *managed to use real nappies successfully at night* while 32% did not. A further 19% said they had not used them at night. (Q.6)
- Among those who did not manage to use real nappies successfully at night, 61% said this was because of ‘leakages’ and 53% felt ‘it kept their child too wet.’ (Q.7)
- The *main brands they tried unsuccessfully to use at night* included 24% trying *Mothercare*; 17% trying *Tots Bots* with another 17% attempting to use *Bambino Mio* while 7% had tried *Bum Genius* and just 4% (3 respondents) had tried either *Kushies* or *Cotton Bottoms*. (Q.8)

USAGE OF DISPOSABLE NAPPIES

- When they returned to using disposable nappies permanently or when disposable nappies were used occasionally a fifth (20%) lined the disposable nappy with a paper liner to help dispose their child's poo into the toilet before putting the nappy in the waste bin while almost three quarters (74%) did not. In just 6% of cases no disposable nappy was used.



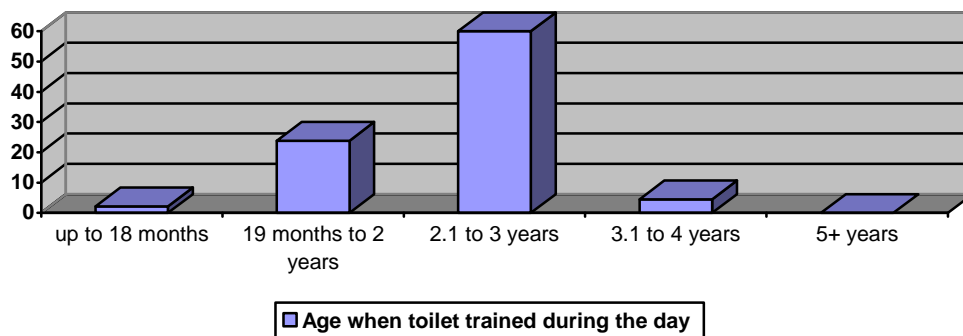
(Q.9)

TOILET TRAINING

- 30% used real nappies right up to *daytime* toilet training while 19% did not. Just over half (51%) responded that their children were not yet toilet trained during the daytime. (Q.10)

- Exactly a third (33%) said their child or children were *now toilet trained during the day* while two thirds (67%) were not. (Q.11)

- Among those whose children were toilet trained during the daytime over three quarters (80%) had a child or children who *were toilet trained when they were aged between 2.1 and 3 years*, while a further 24% were between 19 months and 2 years. Just 5% were between 3.1 and 4 years.

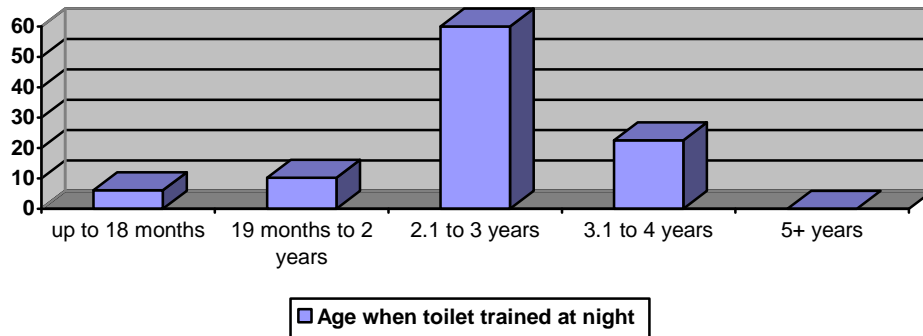


(Q.12)

- 43% used real nappies right up to *night-time* toilet training while 42% did not. Here 14% responded that their children were not yet toilet trained at night-time. (Q.12A)

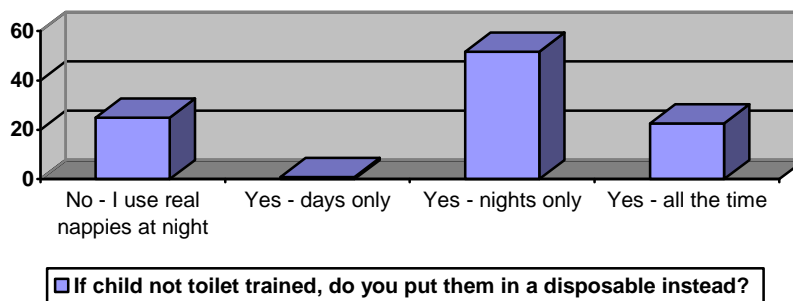
- A little under a fifth (18%) said their child or children were *now toilet trained during the night* while 82% were not. (Q.13)

- Among those whose children were toilet trained during the night-time over three quarters (80%) had a child or children who *were toilet trained when they were aged between 2.1 and 3 years*, while a further 24% were between 19 months and 2 years. Just 5% were between 3.1 and 4 years.



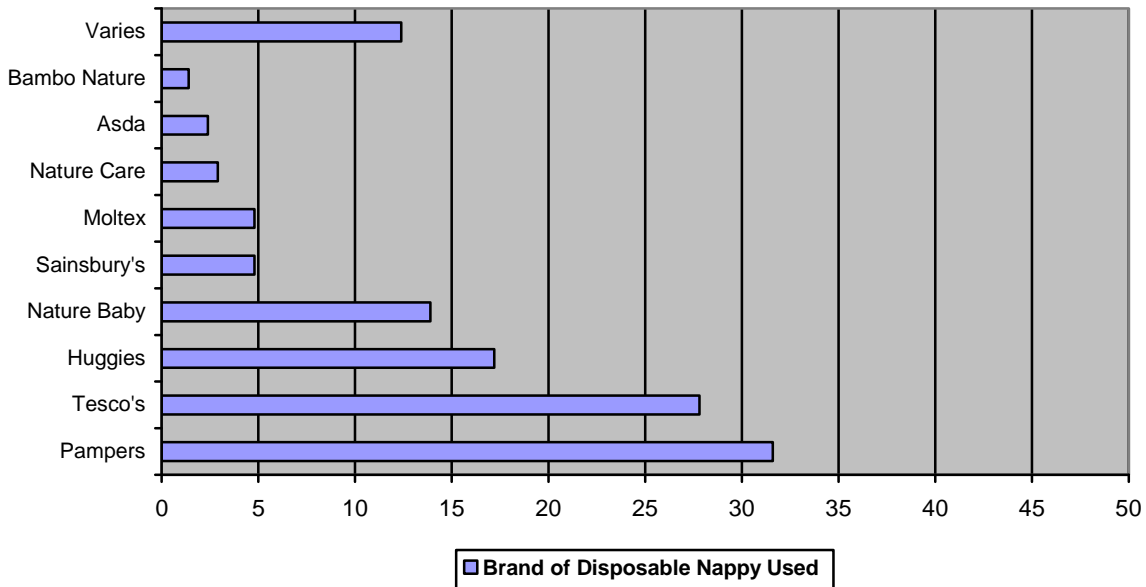
(Q.14)

- Among those whose children are not toilet trained either during the day or at night and excluding those do not use disposable nappies at all, a quarter (25%) say they *put their children in a real nappy at night*. Just 1% put them in a disposable instead during daytime only, while over half (52%) put them in a disposable only during the night, and almost a quarter (23%) do so all the time.



(Q.15)

- A wide range of *brands of disposable nappies* were used led by almost a third (32%) using *Pampers*; 28% using *Tesco's*; 17% going for *Huggies* and 14% putting them in *Nature Baby* disposable nappies. Some 12% said it varies.



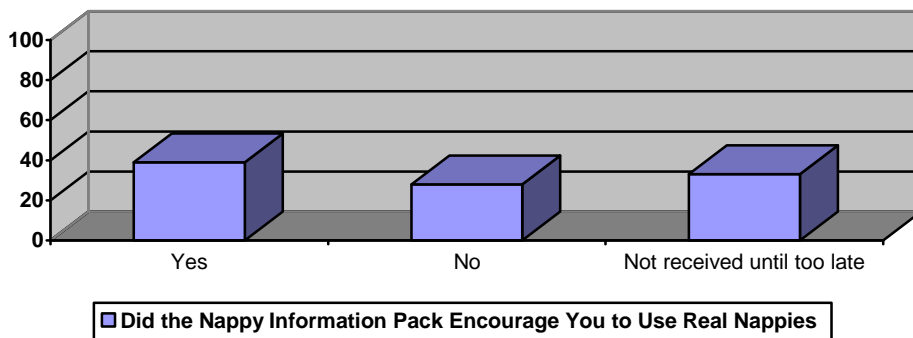
(Q.16)

NAPPY INFORMATION PACK

- The large majority (88%) remembered *receiving a Nappy Information Pack* while only 12% did not. Of those who remembered receiving the pack the overwhelming majority (95%) felt the information was useful. And of the very few who thought it was not useful 31% said this was because ‘it arrived too late’ and 23% ‘already knew the information.’

(Q17 - 19)

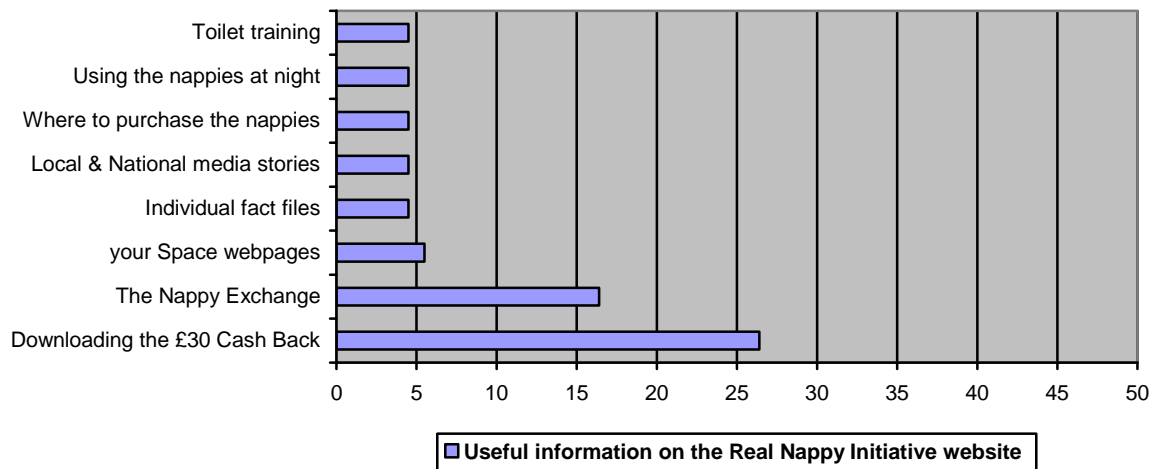
- In 39% of cases the *Nappy Information Pack* encouraged them to use real nappies and 28% said it did not do so and another third (33%) did not receive the information pack until after they had bought the nappies. Therefore the positive outcome is that, among those who received the pack in good time well over half (58%) were encouraged to use real nappies.



(Q.20)

BUCKS REAL NAPPY INITIATIVE WEBSITE

- 41% have viewed the *Bucks Real Nappy Initiative Website* while 59% have not done so. Among those who have 26% said ‘being able to download the £30 cash back form direct’ was particularly useful and 16% said it was the ‘Real Nappy Exchange’ that was useful.



A few suggested other things they would like to see on the website and these included ‘information on different brands’ being mentioned by 5%; ‘information on where to buy the product’ came from 4% with 3% suggesting ‘information about laundry services’ and another 3% felt ‘comments from other parents would be useful’ (Q21 - 23)

REAL NAPPY USAGE WHILST CHILD IS IN CARE

- Just over a quarter (26%) are able to continue using real nappies whilst their child is at the childminder or in nursery while 12% say they cannot. 62% do not use childcare, so of those who do use childcare over two thirds (68%) are able to continue using real nappies. (Q.24)

- Almost two thirds (64%) of those who are not able to continue using real nappies whilst their child is at the childminder or in nursery would like the option to continue using real nappies whilst their child is in care and 36% would not. (Q.25)

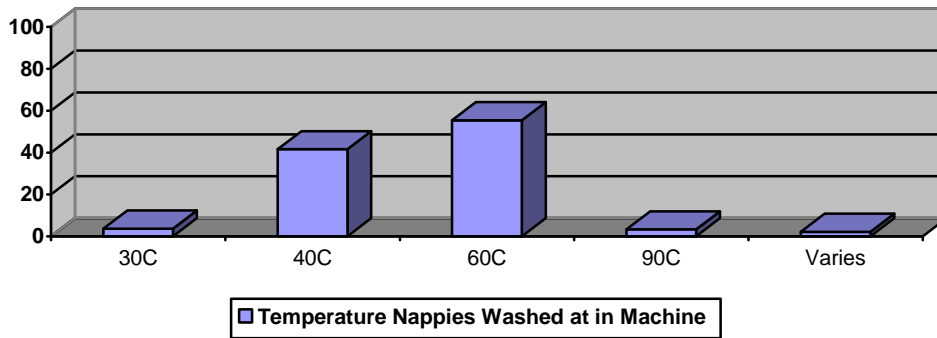
- Almost no childminders (96%) insist that disposable nappies are used whilst their child is in their care with just 3% doing so. (Q.26)

OTHER COMMENTS RELATING TO THEIR EXPERIENCES OF CHILDCARE PROVIDERS AND REAL NAPPIES

- 55% had other comments to make and the more popular ones included 14% saying ‘childcare minder / nursery was happy to use real nappies’ followed by 7% commenting that the ‘childcare minder / nursery was reluctant to use them.’ Another 6% mentioned that ‘all childcare providers should use real nappies’ and 5% said they ‘had to show childcare providers how to use them.’ (Q.27)

LAUNDERING REAL NAPPIES

- 55% set the washing machine at 60C while 42% chose 40C.



(Q.28)

- 60% line dry their nappies most of the time, while 15% tumble dry them most of the time with a further 23% saying they use an equal mix of line drying and tumble drying. (Q.29)

OTHER COMMENTS RELATING TO THEIR REAL NAPPY EXPERIENCES

- 57% had other comments to make and here the more popular ones included 11% saying ‘using real nappies was a positive experience’ followed by 7% commenting that ‘more information needs to be available’ and 5% think ‘it is a good thing to do.’ Another 5% mentioned that ‘the cash back was a good idea’ and 4% said ‘they are easier than people think.’ Another 4% suggested ‘all child carers should use them’ while 3% put forward that ‘it gets more difficult as the child gets older’ and a further 3% said ‘I would recommend them’ with yet another 3% feeling they ‘found it quite difficult.’ (Q.30)

**Real Nappies Survey
For Waste Partnership for Buckinghamshire
‘Other’ Responses**

Q05. If you stopped using real nappies and returned to using disposables during the day, what were your reasons for doing this? List as many as you can

Cost effective / too expensive	2
Nappy laundry company / service went under	2
Changed because I went on holiday	1
Child is training	1
Difficult to wash them	1
Easier to potty train	1
Found it too much with two children	1
Hard for the nursery and grandparents	1
I have not got a tumble dryer	1

Just at night time	1
Potty trained now	1
The nappies wore out and got really quite smelly	1
Too much washing, got harder as the child got older	1
Tumble dryer broken	1

Total **16**

Q07. What problems have you experienced ?

Nappy rash	2
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Total **2**

**Q08. What type / brand of real nappy did you try to use, but were unsuccessful doing so at night?
Any others?**

Bamboozle Nappies	2
Fuzzi Bunz	2
Lollipop	2
One Life	2
Terry Towelling	2
Wonderoos	2
Bumble	1
Bumbo	1
Diddy Diaper	1
Happy Heinys	1
Onerous	1
Shape Size	1

Total **18**

Q16. What brand of disposable nappy have you been using?

Aldi	2
Boots	2
Lidl	2
Waitrose	2
Cushies	1
Motheries	1
Superfits	1
Wilkinsons	1

Total **12**

Q19. Why wasn't the information useful?

A bit confusing, with the different types of nappies	1
All very pretty but not helpful in the way of buying them	1
Already made a decision	1
Did my own research, had bought nappies already	1
Information about the nappies at night was misleading	1
Wasn't a lot of detail – got more off the nappy supplier	1
<u>Total</u>	<u>6</u>

Q22. What information was particularly useful to you?

Cleaning and storing	1
Contact details	1
Fact of putting the poo down the toilet	1
General information	1
How to use real nappies	1
Laundry service	1
The tips on cleaning	1
<u>Total</u>	<u>7</u>

Q23. What information would you like to see on the website?

A break down to see if they are more friendly to the environment, e.g. washing	1
A tip that other people find useful	1
At night time, is there any easier way to keep them dry?	1
Is there a true cost benefit?	1
Links and phone numbers were wrong	1
Links to other real nappy sites	1
More feedback of types	1
Should be able to claim cash back for each child	1
Simplify using real nappies	1
Sizes of nappies should be better ranged	1
To have links to other organisation – places to ask questions	1
Wasn't enough information about using the nappies	1
<u>Total</u>	<u>12</u>

Q27. Do you have any other comments regarding your experience of childcare providers and real nappies?

Child minder encouraged me to use real nappies as she wouldn't use anything else, the nursery won	1
Disposables are included in nursery costs	1
Had to train the nursery nurses with them, but fine with it, not a lot of information out there	1
It is time consuming	1

Just needed to use the ones with Velcro, but were fine with them	1
My mum looked after my child	1
No, child won't start nursery until January	1
No, must be hard to use real nappies in childcare	1
Not very practical	1
Nursery uses laundry service	1
Nursery was quite happy to use them but sometimes they found it difficult to use them, i.e. new start	1
Only have parents to look after the child	1
Parent looks after child	1
Quite happy using real nappies at pre-school	1
Rather they did use them but it is a lot to expect of them	1
Tried for week, said it was too time consuming	1
<u>Total</u>	<u>16</u>

Q30. Any other comments about your real nappy experience, the initiative or anything else relating to this survey?

Bought real nappies accessories and cannot sell them on	1
Child grew out of them before toilet training	1
Depending on the child, the nappy could be good or bad	1
Found it easy to potty train	1
Found them more useful for girls	1
Got good advice support from " the nappy lady" website	1
Little Lambs brand do not leak	1
More real nappy pull ups	1
Real nappies are not absorbent enough	1
Should have free nappy trials to make sure you get the right nappies, more information	1
Should use reusable wipes	1
The child becomes potty trained quick with the real nappies as they can feel they are wet	1
There aren't many places where you can buy them	1
Used Terry Squares as they dry faster after washing	1
Want to use, but why do they have to leak	1
What to do with used nappies as they cost a lot	1
<u>Total</u>	<u>16</u>



Martin Tett, Chairman of the Joint Waste Committee for Buckinghamshire
C/O County Hall, Aylesbury, Buckinghamshire, HP20 1UY

Contact: Janice O'Flynn-Mundin
Direct Line: 01296 382539
Fax: 01296 387156
Email: realnappy@buckscc.gov.uk
My Ref: Real Nappy Research 2008

Date: 19th November 2008

Dear Real Nappy Family

Real Nappy Research 2008

I am writing to ask if you are able to take part in our local real nappy research 2008, which we hope will provide us with crucial updated real nappy practice and feedback.

We will be contacting, via telephone, all the 800 families that have claimed £30 Cash Back over the past 3 years. If you helped us 3 years ago with our initial research, the same organisation NEMS Research have been commissioned again to conduct this years survey.

NEMS Research will only be provided with your name, postcode and telephone number that you originally gave on your cash back claim form. No other information will be given to them. A female researcher will telephone you direct and the survey will last no more than 10 minutes. If they call at a time which is unsuitable to you, please let the researcher know as they are more than happy to call back at a time to suit you both.

The research will be conducted between 1st – 13th December 2008. If you would not like to take part, please let me know by Thursday 28th November 2008 either by phone or email.

If your child is out of nappies now (even if it was some time ago), your feedback is particularly important as we are particularly interested in hearing your nappy experience over the past couple of years, whether positive or negative and even if you returned to disposables in the end! Your feedback will help improve our service for new parents in the future and provide an insight into recent/current nappy practice.

As always, any feedback you provide will be treated in the strictest of confidence. In the meantime, if you have any queries or concerns, please don't hesitate to contact me.

Best wishes to you and your family

Janice O'Flynn-Mundin
Real Nappy Development Officer
Buckinghamshire Real Nappy Initiative



Real Nappies Survey - **EXAMPLE OF QUESTIONNAIRE**

Good morning / afternoon / evening, My name is from NEMS Market Research, an independent research company. I am ringing you as you are on the 'Bucks Real Nappy Initiative' database as having used real nappies and this is a short survey about nappies. Do you have a few minutes to answer some questions?

Q01 Are you still using nappies on your children?

(ONE ANSWER ONLY)

- 1 Yes
- 2 No

Q02 How many children do you currently have in real nappies (incl. day & night)?

(ONE ANSWER ONLY)

- 1 One
- 2 Two
- 3 Three
- 4 Four
- 5 Five or more
- 6 I no longer use real nappies & have returned to using disposables all the time
- 7 My child/ren have now fully toilet trained.
- 8 (None)

Q03 What age was your child when you started using real nappies? (If you have had more than 1 child in real nappies please list starting age for all of them)

(ONE ANSWER PER ROW)

- 1 From birth (0-1month)
- 2 2 - 3 MTHS
- 3 4 - 6 MTHS
- 4 7- 13 MTHS
- 5 14 - 20 MTHS
- 6 21 - 27 MTHS
- 7 28 - 35 MTHS
- 8 3 YRS - 4
- 9 4.1 YRS - 5 YRS
- 10 5.1 YRS or more

Q04 How often do you/did you use Real Nappies?

(ONE ANSWER ONLY. READ OUT)

- 1 All the time both day & night
 - 2 All the time both day, night, outings & at nursery/with childminder/nursery
 - 3 Only in the day, I use disposables at night
 - 4 Only when I am at home, I use disposables when I go out
 - 5 All the time except whilst my child is at nursery
 - 6 All the time except whilst my child is at childminder
 - 7 All the time except when my child is at their grandparents
 - 8 Just at nighttimes, my child is toilet trained during the day
 - 9 Other (PLEASE WRITE IN)
 - A (Don't know / varies)
- IF CHILDREN IN DISPOSABLE NAPPIES AT Q02

Q05 If you stopped using real nappies and returned to using disposables during the day, what were your reasons for doing this? List as many as you can!

PROBE FULLY. DO NOT PROMPT (CAN BE MULTI-CODED)

- 1 Leakages

- 2 Parent didn't feel confident in using their real nappies/didn't know how to use them properly
 - 3 Real nappies kept child too wet
 - 4 Real nappies were too bulky
 - 5 Other reasons (PLEASE WRITE IN)
 - 6 (No particular reason)
- IF CHILDREN IN REAL NAPPIES AT Q02

Q06 Did you/do you manage to use real nappies successfully at night?
(ONE ANSWER ONLY)

- 1 Yes
- 2 No

IF NOT SUCCESSFUL AT Q06

Q07 What problems have you experienced ?
(CAN BE MULTI-CODED)

- 1 Leakages
- 2 Parent didn't know how to use real nappies at night so didn't try
- 3 Real nappies kept child too wet
- 4 Real nappies were too bulky
- 5 What type/brand of real nappy did you try to use at night
- 6 Other (PLEASE WRITE IN)
- 7 (Refused)

IF NOT SUCCESSFUL AT Q06

Q08 What type/brand of real nappy did you try to use, but were unsuccessful doing so at night? Any others?

(PLEASE WRITE IN)

Q09 When you returned to using disposables permanently OR when using disposable nappies occasionally, do you line the disposable with a paper liner to help dispose your child's poo into the toilet before putting the nappy in your waste bin?

(ONE ANSWER ONLY)

- 1 Yes
- 2 No

Q10 Did you use real nappies right up to daytime toilet training?
(ONE ANSWER ONLY)

- 1 Yes
- 2 No

Q11 Is your child / children toilet trained during the day now?
(ONE ANSWER ONLY)

- 1 Yes
- 2 No

IF YES AT Q11

Q12 How old was your child/children when they were toilet trained during the day OR approx. date they stopped (eg. July 08)

(ONE ANSWER ONLY) IF DON'T KNOW AGE, PROBE FOR DATE THEY STOPPED

- 1 18 months and under
- 2 19 months up to 2 years
- 3 2.1 up to 3 years
- 4 3.1 - 4 years
- 5 5 years

- 6 6 years
- 7 7+ years
- 8 Date they stopped (PLEASE WRITE IN)
- 9 (Don't know)

Q12 Did you/do you use real nappies at night, right up to night-time toilet training?

(ONE ANSWER ONLY)

- 1 Yes
- 2 No

Q13 Is your child / children toilet trained during the night now?

(ONE ANSWER ONLY)

- 1 Yes
- 2 No

IF YES AT Q13

Q14 How old was your child / children when they were NIGHT toilet trained /OR approx. date they stopped (eg. June 08)

(ONE ANSWER ONLY) IF DON'T KNOW AGE, PROBE FOR DATE THEY STOPPED

- 1 18 months and under
- 2 19 months up to 2 years
- 3 2.1 up to 3 years
- 4 3.1 - 4 years
- 5 5 years
- 6 6 years
- 7 7+ years
- 8 Date they stopped (PLEASE WRITE IN)
- 9 (Don't know)

GO TO Q16

IF NO AT Q12 OR Q13

Q15 If your child hasn't been toilet trained, do you put them in a disposable instead?

(ONE ANSWER ONLY)

- 1 No - I use real nappies at night
- 2 Yes - days only
- 3 Yes - nights only
- 4 Yes - all the time
- 5 Disposable (PLEASE WRITE IN BRAND)

IF 'DISPOSABLE AT Q15 ASK Q.16

Q16 What brand of disposable nappy have you been using?

(PLEASE WRITE IN)

Q17 Did you ever receive a Nappy Information Pack from Bucks Real Nappy initiative?

(ONE ANSWER ONLY)

- 1 Yes
- 2 No

IF RECEIVED INFO PACK AT Q17

Q18 Was the information useful to you?

(ONE ANSWER ONLY)

- 1 Yes
- 2 No

IF INFORMATION NOT USEFUL AT Q17

Q19 Why wasn't the information useful?

PROBE FULLY. WHAT ELSE?

1

IF RECEIVED INFO PACK AT Q17

Q20 Did the Nappy Information Pack encourage you to use real nappies?

(ONE ANSWER ONLY)

1 Yes

2 No

Q21 Have you viewed the Bucks Real Nappy Initiative website?

(ONE ANSWER ONLY)

1 Yes

2 No

IF VIEWED WEBSITE AT Q21

Q22 What information was particularly useful to you?

(CAN BE MULTI-CODED)

1 Being able to download/read The Nappy Guide direct

2 Being able to download the £30 Cash Back form direct

3 The individual Fact Files on real nappy topics

4 The Nappy Exchange

5 Local and national Media stories

6 Your Space webpages (for parents to feedback their experience)

7 Other (PLEASE WRITE IN)

8 (Nothing)

9 (Don't know)

IF VIEWED WEBSITE AT Q20

Q23 What information would you like to see on the website?

PROBE FULLY. WHAT ELSE?

Q24 Are you able to continue using real nappies whilst your child is at the childminder/nursery?

(ONE ANSWER ONLY)

1 Yes

2 No

3 Don't use childcare

IF NOT ABLE TO CONTINUE AT Q24

Q25 Would you like the option to continue real nappy usage whilst your child is in care?

(ONE ANSWER ONLY)

1 Yes

2 No

Q26 Does your childcare provider insist that disposable nappies are used whilst your child is in their care?

(ONE ANSWER ONLY)

1 Yes

2 No

Q27 Do you have any other comments regarding your experience of childcare providers & real nappies?

PROBE FULLY. WHAT ELSE?

Q28 When you home launder your real nappies (currently or in the past) at what temperature do you/did you set the washing machine?

(ONE ANSWER ONLY. READ OUT) You may get 2 answers: 40c for 'peed-on' nappies and 60c for 'soiled' nappies (which is the correct way to wash nappies), so you may need to indicate 2 answers here as opposed to just 'varies'

1 30C

2 40C

3 60C

4 90C

5 (Don't know / varies)

Q29 Do you mainly line dry or mainly tumble dry?
(ONE ANSWER ONLY)

- 1 Line dry most of the time
- 2 Tumble dry most of the time
- 3 Equal mix of line drying and tumble drying
- 4 (Don't know / varies)

Q30 Any other comments about your real nappy experience, the initiative or anything else relating to this survey?

PROBE FULLY. WHAT ELSE?

SEX Sex of respondent

- 1 Male
- 2 Female

AGE Could I ask, how old are you?

- 1 Up to 21 years
- 2 22 - 25 years
- 3 26 - 30 years
- 4 31 - 35 years
- 5 36 - 40 years
- 6 40+ years
- 7 (Refused)

ETH Could you please tell me which of the following ethnic groups you fall into? Or 'how would you define your ethnic origin?'

READ OUT

ONE ANSWER ONLY

- 1 White - British
- 2 White - Irish
- 3 White and Black Caribbean
- 4 White and black African
- 5 White and Asian
- 6 Indian
- 7 Pakistani
- 8 Bangladeshi
- 9 Caribbean
- A African
- B Chinese
- C Other ethnic group (PLEASE WRITE IN)

DIS Do you have any long-standing illness, disability or infirmity (by long-standing I mean anything that has troubled you over a period of time or that is likely to affect you over a period of time) ?

- 1 Yes
- 2 No

THANK AND CLOSE